

www.xtranetindia.com



21
Years of Excellence

XtraNet[®]
Transforming Business

**CORPORATE
PROFILE 2023**



21
Years of
Excellence
in IT Services

150+
LARGE
Customers
in India, MEA, USA, & Canada

1000+ Successful Projects
Completed by
XtraNet Technologies



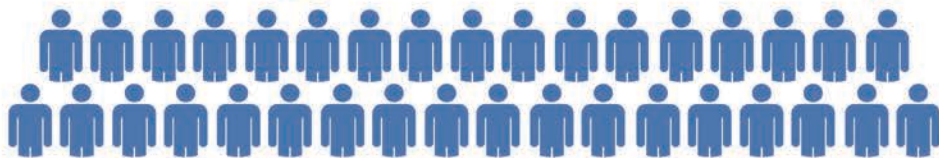
| ISO 9001 | ISO 27001 |
| ISO 20000 | ISO 22301 |

900+ TECHNOLOGY
PROFESSIONALS
Contributing on Global Projects



80+ Functional
Experts

600+ PROFESSIONALS
on assignment annually



90+
**SERVICE
PARTNER
NETWORK**

50+
SUBJECT MATTER
EXPERTS
Across Verticals

XtraNet[®]
Transforming Business

Timelines, Sector & Credentials



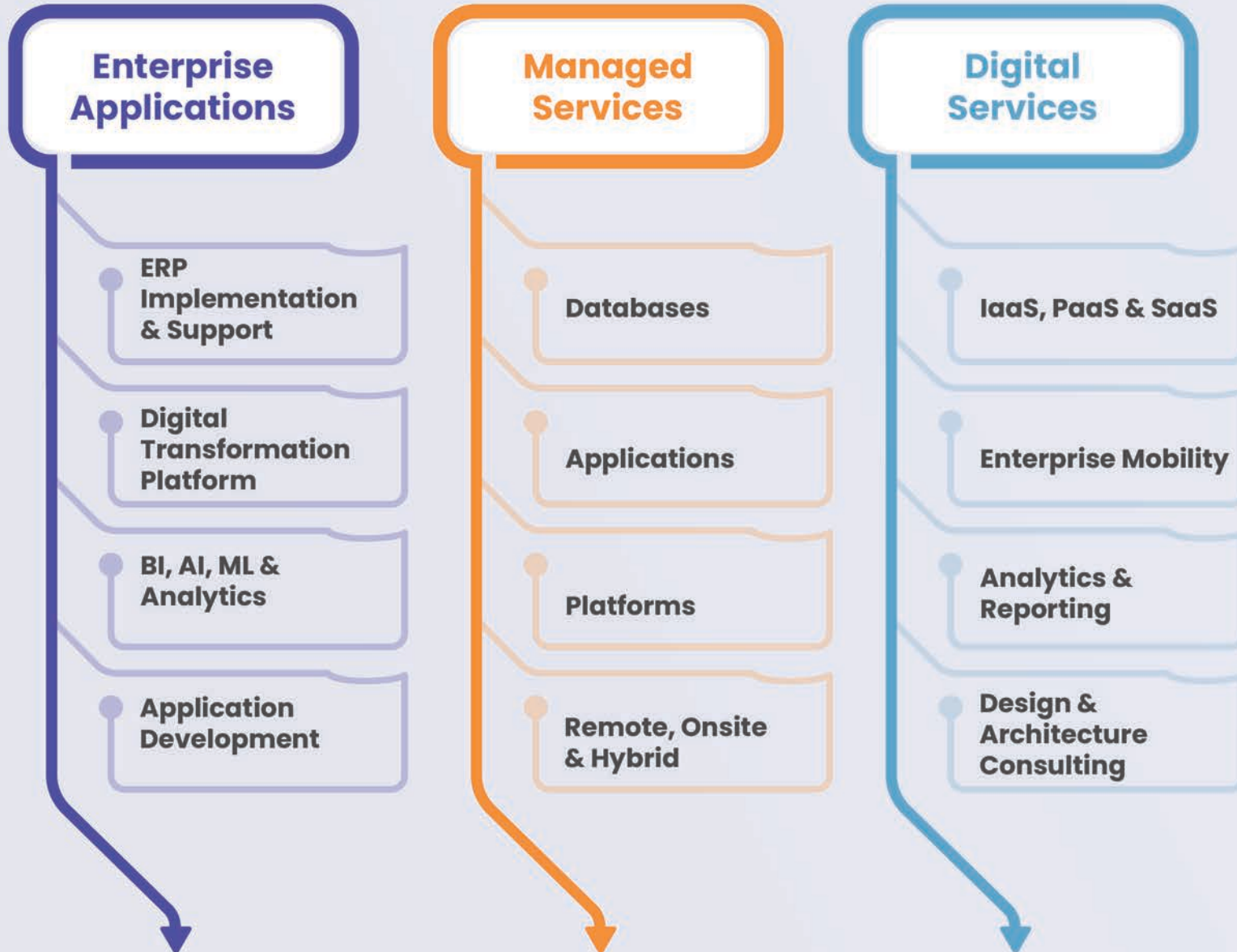
Timelines, Sector & Credentials



Timelines, Sector & Credentials



The Services Stack and Technology Capabilities offered by us are:



Technology Partners



Services Offerings –

IT & Non-IT Infrastructure for Smart City and Datacenters



Consulting:

- Site Assessment
- Site Preparation
- DC Built

Architecture:

- Design & Planning
- DC Implementation
- DC Operation

Transformational Services:

- DC Modernization & Migration
- Remote Infrastructure Management & Operations
- Solution Based Services (Cloud Integration, Network Virtualization etc.)

Physical Hardware Refresh:

- Upgrade of IT Infrastructure
- Re-Engineering of IT investment strategy
- End-to-End Implementation Services e.g. B2B, B2C, G2G, G2C

IT Infra Management:

- Server Management
- Network Management
- Security Management
- Back-Up and DR Management

Virtualization & Automation:

- Storage & Network Virtualization & automation
- Servers Virtualization, Cloud Computing & Automation
- Backup & Recovery automation

Facility Management Services:

- Asset Management Services
- SLA Management
- Vendor Management Resident Engineer
- AMC of Hardware, Network and Software

24*7 Monitoring:

- 24*7*365 Assistance
- DC Infrastructure Monitoring
- Operating System, Servers, Network & Security, Storage, Backup, EMS-NMS

Non IT Infrastructure & Management Services :

- DC / DR / ICCC Built
- Building Management Service
- Physical Security Service
- Precision Cooling Service
- CCTV / WiFi / LAN
- Electrical Service (LT, HT, DG & UPS)

WiFi Offerings:

- Public WiFi
- Rural WiFi
- Campus WiFi



We helped Power DISCOM in full usage of Oracle ERP modules across company to attain their business objective



MP Police – Synergy platform for Police to achieve new levels in Business Intelligence, Social Media Analytics and Predictive Policing

UP CCTNS – Synergy Platform for Mobile app with GIS Integration



We helped our customers with specialized IT Manpower sourcing for their prestigious projects

SEBI – Saarthi Mobile App for Investor Awareness



IREPS – Indian Railways E-Procurement System

SLAM – System for Locomotive Asset Management

CMS Upgrade – Crew Management System Hardware Refresh and Migration & DB2 Modification

GOAL – Generation of Optimized Automated Loco Link



E-Sign n E-Seal – State wide e-sign and e-seal services for GIL

GERMIS – Gujarat Epidemic Response Management Information System

Digital Seva Setu – MIS, Dashboard and Complaint Module



As Digital Transformation partner of choice, we delivered Synergy – BPM and Workflow based DMS, HRMS and Assessment Module; that resulted in improved project and vendor management, better employee management and smooth assessment



E-Vault – Design, Development, Commissioning & Maintenance of Raj-eVault 2.0

Portal Development & FMS – Development of portal for state government and FMS of existing portals



Srinagar Smart City – Synergy Platform for Citizen Portal and Mobile App along with integration with back office modules and GIS

Jammu Smart City – Synergy Platform for Citizen Portal, Mobile App, back office modules and integration with GIS



Synergy Platform for Visa Management Solution for multiple countries

How we helped our clients win



Hewlett Packard Enterprise

Seven Smart Cities of M.P. – ICCC and Operation & Maintenance Project.



Technical refresh of Delhi Police CCTNS Data Center and Disaster Recovery Center.



Expansion of M.P. State Data Centre and Disaster Recovery establishment.



Expansion of Data Centre and Disaster Recovery at M.P. Directorate of Treasury and Accounts.



Supply, Installation, Testing, Commissioning (SITC) of M.P. State Data Center.



Supply, installation, upgradation and maintenance of IT hardware at Data Centre and Disaster Recovery sites.



Data Centre Expansion and AMC Services at M.P. Police.



Establishing Network Security and Load Balancing at Brihanmumbai Municipal Corporation, Mumbai.



HEG LIMITED

Expansion and Up-gradation of Hardware & Network Security with Manpower Support.

Some of the important projects to showcase our capabilities:

Application Development & Maintenance:

- HDFC Limited
- Securities and Exchange Board of India
- Stock Holding Corporation of India Limited
- UTI Infrastructure Technology And Services Limited
- Centre for Railway Information Systems
- Gujarat Informatics Limited
- RajCOMP Info Services Limited
- Madhya Pradesh Agency for Promotion of Information Technology
- NHDC Limited
- MP Council of Science & Technology
- Satna Smart City
- Hewlett Packard Enterprise
- Birlasoft Limited

Digital Transformation Platform – BPM, Workflow, DMS, BI, AI, ML, Analytics & MIS:

- Galfar Al Misnad Engg.& Contracting WLL, Qatar
- QOOT Holding Company, Saudi Arabia
- Cayan Real Estate, Dubai, UAE
- Alshaya Group, Kuwait
- Gujarat Informatics Limited
- MP Police
- UP CCTNS
- Srinagar Smart City

ERP Implementation & Support:

- Madhya Pradesh Madhya Kshetra Vidyut Vitran Co. Ltd.
- Madhya Pradesh Paschim Kshetra Vidyut Vitran Company Ltd.
- Madhya Pradesh Poorv Kshetra Vidyut Vitaran Company Ltd.
- Dilip Buildcon Ltd., Bhopal
- QOOT Holding Company, Saudi Arabia

BPO / ITES:

- Vodafone Essar Spacetel Limited
- Vodafone Idea Limited
- Tata Teleservices Limited
- Dishnet Wireless Limited (Aircel)
- TATA Docomo
- TAFE Motors (Eicher Tractors)
- Samast Technologies Pvt Ltd. (Magic Pin)

Data Center, Smart City-ICCC & Security :

- Delhi Police – CCTNS
- MP Police
- Madhya Pradesh Madhya Kshetra Vidyut Vitran Co. Ltd.
- MP Online Limited
- Maha Online Limited
- Madhya Pradesh State Electronics Development Corporation Ltd
- Municipal Corporation of Greater Mumbai
- MP Forest
- Bhopal Smart City
- Indore Smart City
- Ujjain Smart City
- Gwalior Smart City
- Satna Smart City
- Jabalpur Smart City
- Sagar Smart City
- HEG Limited
- DB Engineering
- Vayam Tech
- IL&FS Technologies Limited
- Sonic Biochem Extractions Ltd.

Customer COE

XtraNet Managed Services Framework



Vertical COEs

- Government
- Public/ Private Sector
- Railways
- Manufacturing
- Power
- Financial Sector
- Telecom
- Healthcare
- Wholesale & Retail
- Chemicals
- Life Sciences
- Food & Beverages
- Agriculture
- Automotive
- Engineering
- Utilities



Packaged Application Services

- › Implementation, Global Rollouts, Migration & Upgradation
- › Middleware & Business Integration Services



Custom Application Services

- › DevOps & SysOps
- › Java
- › .NET
- › Open Source
- › Mainframe & Legacy



Infrastructure Services

- › Service Desk
- › Service Management
- › End User & Workplace Services
- › Network Operations & Optimization, UCC
- › Database & Storage
- › Data Center Services
- › Cyber Security, Business Continuity
- › Infrastructure Advisory



Analytics Platforms

- › QBPM
- › Self Service Analytics Platform



Digital Services

- › Advanced Analytics
- › Enterprise Mobility
- › IOT
- › Machine Learning
- › Data Lake



Technology COEs

Oracle

Microsoft

Synergy

XtraTrust

Public/Hybrid Cloud
Hosting &
Management

Cloud testing

Cloud Strategy
& Roadmap

**XtraNet Cloud
Transformation
Framework**

SAAS

Infra-OS-
Application Migration

Cloud
Integration

Cloud
Security

**Business-Technology
Frameworks & Solution Accelerators**

Program Management, Delivery Excellence & Governance

Our Products

XtraNet product's portfolio consists of various business oriented modules. The modules are configurable and can fit against any business requirement



SYNERGY

Low Code Digital Transformation Platform

Synergy is an agile and advanced Digital transformation platform to improve process quality, optimize operational costs by automating all manual/disintegrated work and improve management oversight to drive employee and customer engagement in an ever changing dynamic world.

Synergy seamlessly integrates with all existing systems and provides cohesive business intelligence thus simplifying the adoption of technology for business users that helps in realizing great return on investment in technology solutions.



- electronic Document Management Solution
- e-Governance Solution with back office
- Citizen Portal & Mobile Application
- Intelligent Policing
- Social Media Analytics
- Synergy Eye (Mobile Surveillance)
- Service Desk / Help Desk Solution
- Human Capital Management
- Recruitment Management Platform
- Financial Management Solutions
- Inventory Management
- Sales & Marketing
- Project Management



SYNERGY EYE

Mobile App

Protect yourself with our security systems, which provide security, safety, and help. Never close your eyes to vigilance.



SYNERGY PMS

Project Management Tool

assists you in accelerating your success by maintaining project structures and providing control over your working conditions.



SeDMS

Document Management System

enables you to deliver content and communications across multiple platforms and devices by providing an end-to-end architecture.



SERVICE DESK

IT Service Desk

is an online service desk that aims to improve employee efficiency and productivity.



HCMS

Mobile & Desktop App

For modern organizations, understanding their workforce and focusing on employee retention and development is essential to succeeding.



ASSESSMENT MODULE

Complete Assessment Module Solutions

helps the users through a guided learning module that presents the idea of industrial symbiosis and prepares them to engage in industrial symbiosis for their own firm.



eGOVERNANCE

Smart Solutions for Smart Cities / Municipalities

observed in almost all developed, or underdeveloped, and developing countries to foster their developmental processes.



RECRUITMENT

Centralised access for all stakeholders

involves sourcing, screening, interviewing, managing applicants, interacting with candidates, cooperating with internal recruiting teams.



XtraTrust PKI & Digital Signature Certificate

XtraTrust is a Certifying Authority approved by Controller of Certifying Authorities, Government of India in Oct. 2021 to issue Digital Signature Certificates and provide eSign Services.

eSign is an online electronic signature service which can be integrated with service delivery applications via an API to facilitate an eSign user to digitally sign a document. Using authentication of the eSign user through e-KYC service, online electronic signature service is facilitated.



IIP

Integrated Intelligence Portal for Police Department

Analytics and visualization solutions provide better insight and evidence and present the information in a more intuitive format, making it easier to consume. Integrated Intelligence Portal (IIP) integrate major operational and investigative systems (Dial 100, CCTNS, CCTV) and data sources (social media, news websites, search engines).



- Integrated Data Analytics
- Social Media Integration & Analytics including WhatsApp, Facebook, Instagram, Twitter, LinkedIn, YouTube
- Online News Media Integration & Analytics
- Text Analytics and Advance Elastic / Fuzzy Search feature
- Sentiment Analytics
- Predictive Analytics
- Data Integration from multiple data sources
- Export Capability



Grievance Management

- Dashboard
- Citizen Complaints
- Communal Complaints
- Public health
- Public health
- Trade Tax
- Landscape



Taxes & Payment

- Dashboard
- Professional Tax
- Trade Tax
- Sanitation Tax
- Water Tax
- Property Tax

Sanitation Management

- Dashboard
- New Connection
- Bin Booking
- Debris Clearance
- Poultry Waste Clearance
- Septic Tank Clearance



Utilities & Services

- Dashboard
- Citizen Portal
- Admin Portal
- Single Sign-On
- Mobile App
- Notifications
- Nearby Services

e-Governance for Smart City

Synergy e-Governance is about the use of technology to steer citizens and promote public service. It includes a pragmatic application and usage of technology for delivering efficient and cost-effective services and information and knowledge to the citizens being governed, thereby realizing the vast potential of the government to serve the citizens. It made correlations between state and society, government and people, people to people, governance and society.

P2PXAP

Anomaly Predictor – detects and predicts exceptions for P2P

P2PXAP is a next-in-line machine learning and cloud based product that detects and predicts exceptions and anomalies in procure to pay transactions by utilizing specialized AI based Machine Learning algorithms and a robust rule based engine. It offers businesses an effective and efficient way to generate areas of concern related to P2P transactions and helps businesses improve and reinvent their processes, enforcing accurate compliance reporting and driving efficiency.



PROCURE TO PAY Transaction Anomaly Predictor



Predict/Detect Anomalies:

- Global
- Invoice
- Vendor
- Payment

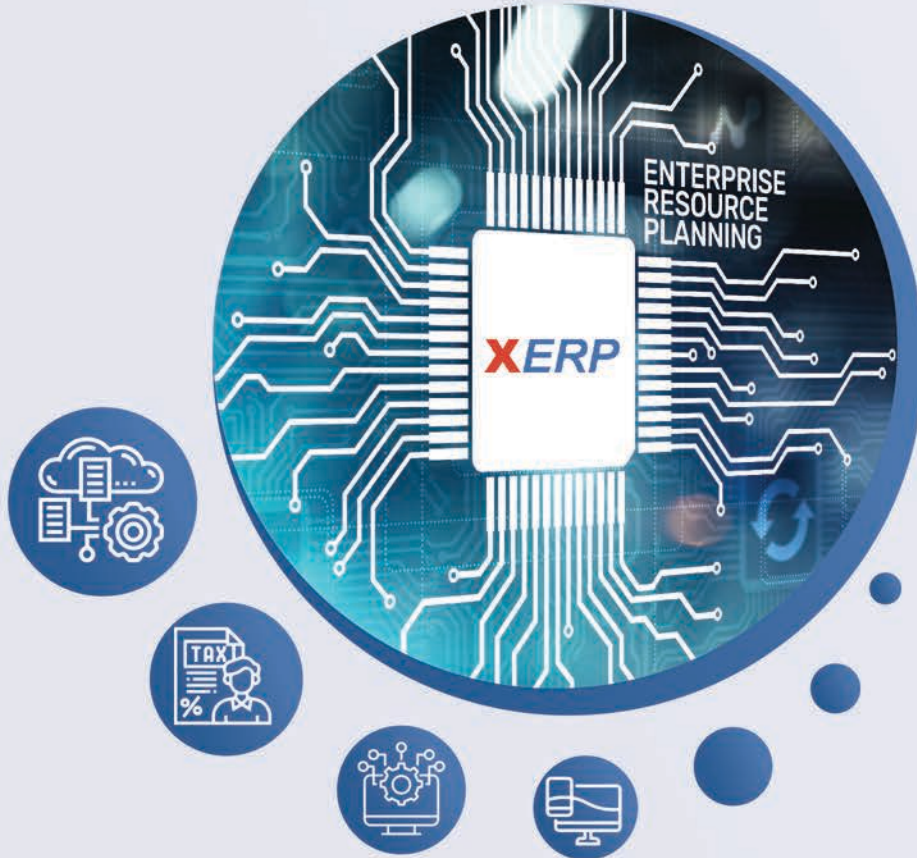
Global/Invoice:

- Multi Attribute Duplicates
- Invoice Number/Date/Amount Outliers
- Invoice Amount Splits
- Invoice Frequency Irregularities

Vendor/Payment:

- Vendor Master Discrepancies for Currency/Payment Terms and Method
- Payment Outliers for Amount/Currency/ Payment Methods
- Payment Daily/Monthly Frequency Irregularities
- Payment Dates Discrepancies for Cheque Date and Cheque Cleared Date





X-ERP

ERP for Small & Medium Enterprises

X-ERP is a new-age business application created by top industry experts. It is a Cloud based ERP application that can be used by any small and medium organizations to meet their different business processes requirements. It automates all key business processes which include CRM, Sales and Marketing, Accounts, Inventory, HRMS including Employee Self Service and Payroll, etc.

HR & Payroll:

- Human Resource Management
- Recruitment Management
- Payroll & Taxation Management
- Attendance & Leave Management
- Travel Expense Management
- Appraisal Management
- Employee Self Service

Finance & Accounts:

- General Ledger
- Account Payable
- Account Payable
- Bank Accounting
- Account Statement

Inventory:

- Item Management
- Requisition Management
- Vendor Management
- Purchase Management
- Customer Management

Sales & Marketing:

- Lead Management
- Customer Management
- Proposal Management

XtraSupport Service Desk / Help Desk

XtraSupport route inquiries created through emails, forms and phone calls into simple web-based customer support platform. Customization of lists and forms would be possible which can be added to tickets to enable clients suit their business needs. Configurations would be possible for different departments of an organization and customization of role based access depending upon the roles and responsibilities of users. Tracking and monitoring of requests until their closure and automation in terms of notifications and alerts would be part of package.



XtraSupport - Features

- Simple, easy-to-use, multi-user, web-based customer support platform
- Custom fields, lists and forms
- HTML email feature is available. The moment tickets are raised, mail triggers to notify the intended recipient
- Help Desk software functions include online and email-driven ticketing.
- Configurable Role-based access for different user types that include access rights management features
- Ticket Locking: Lock the Helpdesk ticket anytime for given start and end date time
- Auto response: Service Desk lets you define system emails which are automatically sent out in response to specific events
- Transfer and assignments
- Inquiry Routing through emails and web forms
- Dedicated panels: Admin panel, agent panel and customer portal are available for dedicated management
- Escalation: The ticketing system then tracks progress on problem resolution and includes work allocation, prioritization, and task tracking features to implement team and task management





GetLabh Your Profit

A Sanskrit word for "Profit" is an initiative to give buyers that satisfaction of having a belief that they bought the item at right price or at least having an opportunity to save hard earned money if the price of the item changes within specific timeline.

How do we do that?

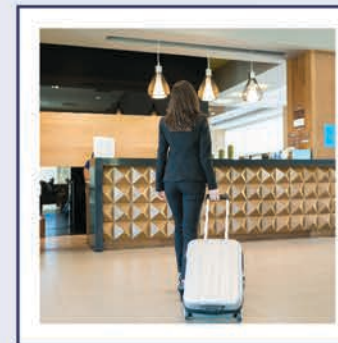
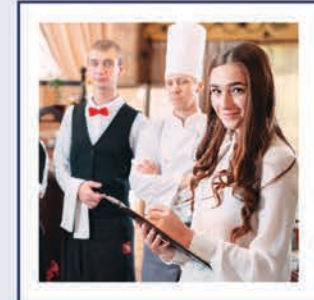
We analyze the purchase details and look for the lowest possible price of the exact same item and send the notifications or email or both as per buyer's choice.

How do buyer saves money?

Once buyer provide us the purchase detail(s), we search for the lowest price available at various retailers and compare with the price buyer paid (excluding taxes). Once we find a lower price available, we sends an alert via notifications or email or both. Buyer is advised to contact original retailer as soon as possible to get your money back. Most of the retailers will refund via the mode of payment or in some cases provide you with a gift card for future uses.

eatNstay Hotel Management Solution

eatNstay is an integrated system comprising Online Market Place (Online Portal) and Web Application for Hotel Management System. eatNstay market portal is available 24 * 7 for online bookings (room, restaurant, banquet etc.). The online portal also feature personalized promotions for your hotel. eatNstay application is exquisitely designed to cater to the needs of a wide range of hotels. eatNstay application will allow you to choose and use only those modules which are required by your property.



Food & Beverages:

- Room Service
- Restaurant
- Bakery
- Bar
- Banquet

Front-Office:

- Guest Reservation
- Guest's Enquiries
- Room Upgrades
- Bill management and folio
- Check In & Check Out

House Keeping:

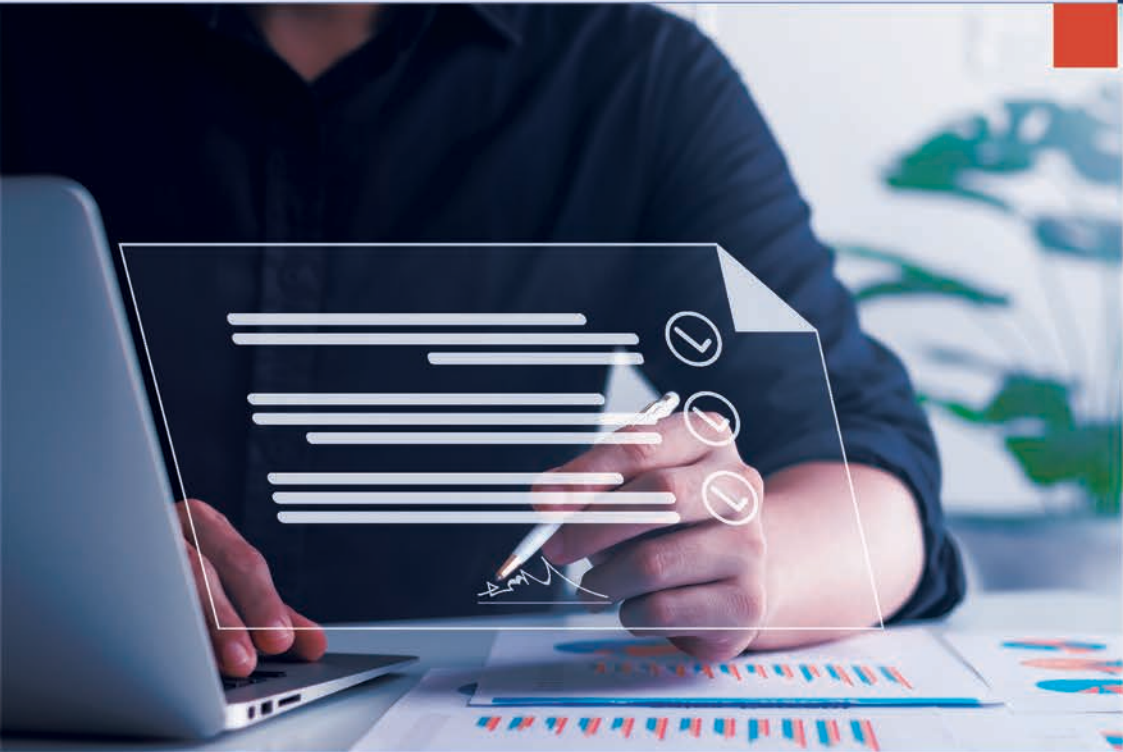
- Laundry Services
- Mini Bar
- Maintenance Service
(including repairing & cleaning)

Inventory:

- Item Management
- Requisition Management
- Vendor Management
- Purchase Management
- Customer Management

Accounts:

- Receivables & Payables
- Branch Accounting
- Balance Sheet
- Trial Balance
- Profit & Loss



X-Sign Document Signer

X-Sign is an innovative document signer software application that allows user to sign documents (PDF, MS Word, MS Excel) with Digital Signature Certificate (DSC). It works for all the Digital Signatures issued by any Certifying Authority in India. X-Sign enables user to digitally sign documents in single and bulk mode with faster and secure way. The software application is available as a desktop option and also as a web based application.



Features:

- Digital sign with DSC – Token or Certificate Store
- Digital sign with DSC – PDF, Word, Excel
- Compliance with standards / regulations
- Quickly sign multiple PDF files (bulk sign) by selecting input and output directory
- Multiple signatures can be done on single document
- Digital sign with Timestamp feature
- Customization of signature metadata

Benefits:

- Cut operational cost & improve efficiency
- Step towards paperless economy, Save Trees, Save Environment
- Digitally signed documents are secured and can't be forged
- Save Resources, Time, Paper cost, Printing Cost, Storage Space
- Time Saving for organization & end user
- Easy and secure way to digitally sign documents anywhere, anytime
- Acrobat Reader can be used to verify the signed PDF documents

	 रेलटेल RAILTEL	 MMRC	 M.P. COUNCIL OF SCIENCE & TECHNOLOGY ESTD 1981 Madhya Pradesh Council Of Science & Technology	 CRIS	 भारतीय रेल • INDIAN RAILWAYS	 Municipal Corporation of Greater Mumbai	 Your host in the heart of India
 RISL	 Stock Holding We look after everything	 EPFO Employees Provident Fund Organisation	 INCOME TAX DEPARTMENT	 प्रकारा पुरु विकास MPMKVVCL मध्य प्रदेश मध्य क्षेत्र विद्युत वितरण कंपनी लिमिटेड		 KOLKATA MUNICIPAL CORPORATION	
 MPonline Limited Joint venture of Govt. of Madhya Pradesh and TCS	 SHCIL Services Ltd.	 एन एच डी सी NHDC नगरी या उपनगरीय NHDC Madhya Pradesh	 Laghu Udyog Nigam Ltd.	 MAP IT	 यूनाइटेड इंडिया UNITED INDIA		
 MP TOURISM	 प्रगते: मूलं प्रकृति:	 MAHARASTRA WATER RESOURCES REGULATORY AUTHORITY	 इंडियन ऑयल Indian Oil	 MAHARASTRA WATER RESOURCES REGULATORY AUTHORITY	 राजस्व विभाग मध्य प्रदेश शासन	 राज्य लोक सेवा अभिकरण मध्य प्रदेश	
 SATNA IS SMART CITY	 enabling e - Governance	 mp forest department	 MPS@DC MP TECH ENGINE OF M.P.	 SHCIL Services Ltd.	 Connecting India Faster	 विद्युद ब्रतति	
			 भारतीय प्रबंध संस्थान इंदौर Indian Institute of Management Indore	 सीएसआईआर- एम्प्री CSIR-AMPRI			
 Mahaonline limited (A Joint Venture between Govt. of Maharashtra & TCS)	 Directorate of Public Instruction	 सिंधुदुर्ग बँक SINDHUDURG BANK सिंधुदुर्ग जिल्हा मध्य. सह. बँक लि.	 UTI Infrastructure Technology And Services Limited				

Our Clients - Corporate



21

Years of Excellence



INDIA OFFICES

NEW DELHI

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MUMBAI

1111, The Landmark, Sector – 7, Kharghar, Navi Mumbai, Mumbai (PIN – 410210) Maharashtra

AHMEDABAD

C-303 & C-304, The First, Behind ITC Hotel, Near Keshav Bag Party Plot, Vastrapur, Ahmedabad (PIN – 380015) Gujarat

JAIPUR

3 F-37, Plot No.- 5, Mahima Trinity Mall, Swej Farm, New Sanganer Road, Sodala Jaipur (PIN – 302019) Rajasthan

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